

REPLIES TO QUERIES			
S. No	Tender Specs/Clause	Query	Reply
1	If the material/services supplied is found to be sub-standard, the supplier shall be bound to replace the same with the standard material at his own cost, risk and responsibility. The necessary penalty will be imposed as per decision of IIIT-D.	Point No. 11 - what are the parameters to understand about qualities of services & elements.	Services are specified in tender and must be provided accordingly. Decision of the Institute shall be final in this regard.
2	IIIT-D shall in no way be responsible for any default with regard to any statutory obligation and the vendor/contractor will indemnify IIIT-D in case of any damage or liability, which may arise on account of action of the firm.	Point No. 20 -Could you please specify the nature of the statutory obligations that the vendor/contractor is expected to fulfill?	Standard regulations as per local authority requirements viz taxation /labour laws/ Food and Hygiene laws/ Environmental protection / Hospitality norms etc.
3	IIIT-D, is not liable for any unforeseeable occurrences during the events. The bidder is responsible for the same.	Point No. 31 -Could you please define what constitutes an "unforeseeable occurrence" in the context of this tender? What are the specific responsibilities that the bidder is expected to assume in the event of such occurrences?Are there any measures that the bidder can take to mitigate their liability in such situations?	As per tender conditions
4	In case of any dispute raised by the supplier, a representation will be made only by the authorized representative of the supplier and the decision of the Director, IIIT-D will be binding on the supplier.	4. Point No. 33 Could you please elaborate on the process for raising a dispute by the supplier? What is the role of the authorized representative of the supplier in this process? On what basis will the Director of IIIT-D make a decision in case of a dispute? Is there an appeal process if the supplier is not satisfied with the decision of the Director?	The same has been elaborated in the tender conditions.
5	The bidder/Company/Firm/Agency must have an average annual turnover of Rs.25 Lakhs or more for the last three (3) financial years (from event management services only) during the last three (3) financial years. (CA certified copies of annual accounts P&L account, Income and expenditure account along with Balance Sheet for the preceding three years (to be submitted as proof along with the technical bid.) Annexure-Y	clarification regarding the turnover for the financial years 2020-2021, 2021-2022, and 2022-2023. As you are aware, these years were significantly impacted by the COVID-19 pandemic, which resulted in the closure or slowdown of many events and activities.	Please submit the turnover last three years as per tender document
6	The bidder must have minimum 7 (Seven) years of experience in providing/hosting catering services at official gatherings/ events in Central Educational Institutions/ Autonomous Bodies/ Public Sector	As mentioned, work experience of event management has to be for the last seven years .	Yes
7		Also can corporate events like Agms, cultural events of academies can be mentioned	Yes and as per tender document
8	Details of successfully completed contracts in providing catering services of similar magnitude at official gatherings/ events in Central Educational Institutions/ Autonomous Bodies/Public Sector Undertakings/ MNC/ Corporate Sector/reputed private organization during /Central/State Government Departments/Central Research Organizations	As per point no 9 of proforma for technical bid of Annexure - X can we attach our event detail sheet along with it	Yes
9	NON-BLACK LISTING DECLARATION on stamp paper of Rs10/-	Undertaking to be given on company letterhead ????	Yes, You can submit the undertaking on company letterhead